



REDACTED- FOR PUBLIC INSPECTION

June 30, 2014

VIA OVERNIGHT DELIVERY

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, S.W.
Washington, DC 20554

RE: **Confidential Financial Information Subject to Protective Order in WC Docket Nos. 10-90, 07-135, 05-337, 03-109, CC Docket Nos. 01-92, 96-45, GN Docket No. 09-51, WT Docket No. 10-208, Before the Federal Communications Commission**

Dear Ms. Dortch:

Mountain View Telephone Company ("MVTC"), a privately-held rate of return carrier receiving high cost support, has electronically submitted FCC Form 481 to the Commission with redacted financial data, in compliance with 47 C.F.R. §§ 54.313 and 54.422

As specified in the Protective Order issued on November 16, 2012 by the Commission, two copies of the redacted confidential information are being filed simultaneously with the non-redacted confidential information. The redacted information for this filing and each page of the file where confidential information has been omitted is marked "REDACTED - FOR PUBLIC INSPECTION"

Please feel free to contact me with any questions regarding this particular matter.

Sincerely,

A handwritten signature in blue ink, appearing to read "Sara Zimmerman", is written over a horizontal line.

Sara Zimmerman
Vice President

Enclosures

.cc Mr. Charles Tyler, FCC Telecommunications Access Policy Division
Arkansas Public Service Commission

**FCC Form 481 - Carrier Annual Reporting
Data Collection Form**

 FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

<010>	Study Area Code	401712
<015>	Study Area Name	MOUNTAIN VIEW TEL CO
<020>	Program Year	2015
<030>	Contact Name: Person USAC should contact with questions about this data	Leslie Dewey
<035>	Contact Telephone Number: Number of the person identified in data line <030>	8704253100 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	leslie.dewey@yelcot.com

ANNUAL REPORTING FOR ALL CARRIERS		54.313 Completion Required	54.422 Completion Required
(check box when complete)			
<100>	Service Quality Improvement Reporting	(complete attached worksheet)	<input checked="" type="checkbox"/>
<200>	Outage Reporting (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>
<210>	<input checked="" type="checkbox"/> <-- check box if no outages to report		<input checked="" type="checkbox"/>
<300>	Unfulfilled Service Requests (voice)	0	
<310>	Detail on Attempts (voice)		
		(attach descriptive document)	
<320>	Unfulfilled Service Requests (broadband)	0	<input checked="" type="checkbox"/>
<330>	Detail on Attempts (broadband)		
		(attach descriptive document)	
<400>	Number of Complaints per 1,000 customers (voice)		
<410>	Fixed	0.0	<input checked="" type="checkbox"/>
<420>	Mobile	0.0	<input checked="" type="checkbox"/>
<430>	Number of Complaints per 1,000 customers (broadband)		<input checked="" type="checkbox"/>
<440>	Fixed	0.0	
<450>	Mobile	0.0	
<500>	Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	<input checked="" type="checkbox"/>
<510>	401712ar510.pdf	(attached descriptive document)	<input checked="" type="checkbox"/>
<600>	Functionality in Emergency Situations	(check to indicate certification)	<input checked="" type="checkbox"/>
<610>	401712ar610.pdf	(attached descriptive document)	<input checked="" type="checkbox"/>
<700>	Company Price Offerings (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>
<710>	Company Price Offerings (broadband)	(complete attached worksheet)	<input checked="" type="checkbox"/>
<800>	Operating Companies and Affiliates	(complete attached worksheet)	<input checked="" type="checkbox"/>
<900>	Tribal Land Offerings (Y/N)? <input type="radio"/> <input checked="" type="radio"/>	(if yes, complete attached worksheet)	<input checked="" type="checkbox"/>
<1000>	Voice Services Rate Comparability	(check to indicate certification)	<input checked="" type="checkbox"/>
<1010>	401712ar1000.pdf	(attach descriptive document)	<input checked="" type="checkbox"/>
<1100>	Terrestrial Backhaul (Y/N)? <input checked="" type="radio"/> <input type="radio"/>	(if not, check to indicate certification)	<input checked="" type="checkbox"/>
<1110>		(complete attached worksheet)	
<1200>	Terms and Condition for Lifeline Customers	(complete attached worksheet)	<input checked="" type="checkbox"/>

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>	(check to indicate certification)	<input type="checkbox"/>
<2005>	(complete attached worksheet)	<input type="checkbox"/>

Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet

<3000>	(check to indicate certification)	<input checked="" type="checkbox"/>
<3005>	(complete attached worksheet)	<input checked="" type="checkbox"/>

(100) Service Quality Improvement Reporting Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	401712
<015>	Study Area Name	MOUNTAIN VIEW TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data Leslie Dewey	
<035>	Contact Telephone Number - Number of person identified in data line <030> 8704253100 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030> leslie.dewey@yelcot.com	
<110>	Has your company received its ETC certification from the FCC? If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no) <input checked="" type="radio"/> <input type="radio"/> (yes / no) <input type="radio"/> <input type="radio"/>

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

401712ar112.pdf

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113>	Maps detailing progress towards meeting plan targets	
<114>	Report how much universal service (USF) support was received	
<115>	How (USF) was used to improve service quality	
<116>	How (USF) was used to improve service coverage	
<117>	How (USF) was used to improve service capacity	
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	

**(200) Service Outage Reporting (Voice)
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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<030>	Contact Name - Person USAC should contact regarding this data	Leslie Dewey
<035>	Contact Telephone Number - Number of person identified in data line <030>	8704253100 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	leslie.dewey@yelco.t.com

[illegible]

(900) Tribal Lands Reporting Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	
<010>	Study Area Code	401712	
<015>	Study Area Name	MOUNTAIN VIEW TEL CO	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Leslie Dewey	
<035>	Contact Telephone Number - Number of person identified in data line <030>	8704253100 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	leslie.dewey@yelcot.com	
<910>	Tribal Land(s) on which ETC Serves		
<920>	Tribal Government Engagement Obligation		
<921>		<div>Select (Yes, No, NA)</div> <div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	
<922>	Feasibility and sustainability planning;		
<923>	Marketing services in a culturally sensitive manner;		
<924>	Compliance with Rights of way processes		
<925>	Compliance with Land Use permitting requirements		
<926>	Compliance with Facilities Siting rules		
<927>	Compliance with Environmental Review processes		
<928>	Compliance with Cultural Preservation review processes		
<929>	Compliance with Tribal Business and Licensing requirements.		

(1100) No Terrestrial Backhaul Reporting		FCC Form 481	
Data Collection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819	
		July 2013	

<010>	Study Area Code	401712
<015>	Study Area Name	MOUNTAIN VIEW TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Leslie Dewey
<035>	Contact Telephone Number - Number of person identified in data line <030>	8704255100 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	leslie.dewey@yelcot.com

☐

<1120> Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)

☐

<1130> Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)

(1200) Terms and Condition for Lifeline Customers		FCC Form 481	
Lifeline		OMB Control No. 3060-0986/OMB Control No. 3060-0819	
Data Collection Form		July 2013	
<010>	Study Area Code	401712	
<015>	Study Area Name	MOUNTAIN VIEW TEL CO	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Leslie Dewey	
<035>	Contact Telephone Number - Number of person identified in data line <030>	8704253100 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	leslie.dewey@velcot.com	
		<div>401712ar1210.pdf</div>	
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans		
<1220>	Link to Public Website	HTTP	
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	<input checked="" type="checkbox"/>	
<1222>	Details on the number of minutes provided as part of the plan,	<input checked="" type="checkbox"/>	
<1223>	Additional charges for toll calls, and rates for each such plan.	<input checked="" type="checkbox"/>	

(2000) Price Cap Carrier Additional Documentation

Data Collection Form

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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<030>	Contact Name - Person USAC should contact regarding this data	Leslie Dewey
<035>	Contact Telephone Number - Number of person identified in data line <030>	8704253100 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	leslie.dewey@yellcot.com

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting	
<2010>	2nd Year Certification {47 CFR § 54.313(b)(1)}
<2011>	3rd Year Certification {47 CFR § 54.313(b)(2)}
Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}	
<2012>	2013 Frozen Support Certification
<2013>	2014 Frozen Support Certification
<2014>	2015 Frozen Support Certification
<2015>	2016 and future Frozen Support Certification
Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}	
<2016>	Certification Support Used to Build Broadband
Connect America Phase II Reporting {47 CFR § 54.313(e)}	
<2017>	3rd year Broadband Service Certification
<2018>	5th year Broadband Service Certification
<2019>	Interim Progress Certification
<2020>	

<2021>	Interim Progress Community Anchor Institutions
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Name of Attached Document Listing Required Information

(3000) Rate Of Return Carrier Additional Documentation	
Data Collection Form	
FCC Form 481	
OMB Control No. 3060-0986/OMB Control No. 3060-0819	
July 2013	

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<039>	Contact Email Address - Email Address of person identified in data line <030>	leslie.dewey@velcot.com

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3010)	Progress Report on 5 Year Plan Milestone Certification (47 CFR § 54.313(f)(1)(ii))		Name of Attached Document Listing Required Information
(3011)		<input type="checkbox"/>	
(3012)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(iii))		
(3013)	Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))	<input type="radio"/>	Name of Attached Document Listing Required Information
(3014)	If yes, does your company file the RUS annual report	<input type="radio"/>	(Yes/No)
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)	<input checked="" type="checkbox"/>	(Yes/No)
(3016)		<input checked="" type="checkbox"/>	
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation		401712ar3017.pdf
(3018)	If the response is no on line 3014, Is your company audited?	<input type="radio"/>	Name of Attached Document Listing Required Information
(3019)	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications	<input type="radio"/>	(Yes/No)
(3020)		<input type="checkbox"/>	
(3021)	Management letter issued by the independent certified public accountant that performed the company's financial audit. If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:	<input type="checkbox"/>	
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,	<input type="checkbox"/>	
(3023)	Underlying information subjected to a review by an independent certified public accountant	<input type="checkbox"/>	
(3024)	Underlying information subjected to an officer certification.	<input type="checkbox"/>	
(3025)		<input type="checkbox"/>	
(3026)	Attach the worksheet listing required information		

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<010>	Study Area Code	401712
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<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Leslie Dewey
<035>	Contact Telephone Number - Number of person identified in data line <030>	8704253100 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	leslie.dewey@yolocot.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier: MOUNTAIN VIEW TEL CO	
Signature of Authorized Officer: CERTIFIED ONLINE	Date
Printed name of Authorized Officer: Anne Schuhknecht	
Title or position of Authorized Officer: Secretary/Treasurer	
Telephone number of Authorized Officer: 8704253100 ext.	
Study Area Code of Reporting Carrier: 401712	Filing Due Date for this form: 07/01/2014
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

**Certification - Agent / Carrier
Data Collection Form**

 FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

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<015> Study Area Name	MOUNTAIN VIEW TEL CO
<020> Program Year	2015
<030> Contact Name - Person USAC should contact regarding this data	Leslie Dewey
<035> Contact Telephone Number - Number of person identified in data line <030>	8704253100 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	leslie.dewey@yelcot.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: _____	
Name of Reporting Carrier: _____	
Signature of Authorized Officer: _____	Date: _____
Printed name of Authorized Officer: _____	
Title or position of Authorized Officer: _____	
Telephone number of Authorized Officer: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: _____	
Name of Authorized Agent or Employee of Agent: _____	
Signature of Authorized Agent or Employee of Agent: _____	Date: _____
Printed name of Authorized Agent or Employee of Agent: _____	
Title or position of Authorized Agent or Employee of Agent: _____	
Telephone number of Authorized Agent or Employee of Agent: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

REDACTED – For Public Inspection

Mountain View Telephone Company, Inc. (SAC 401712)

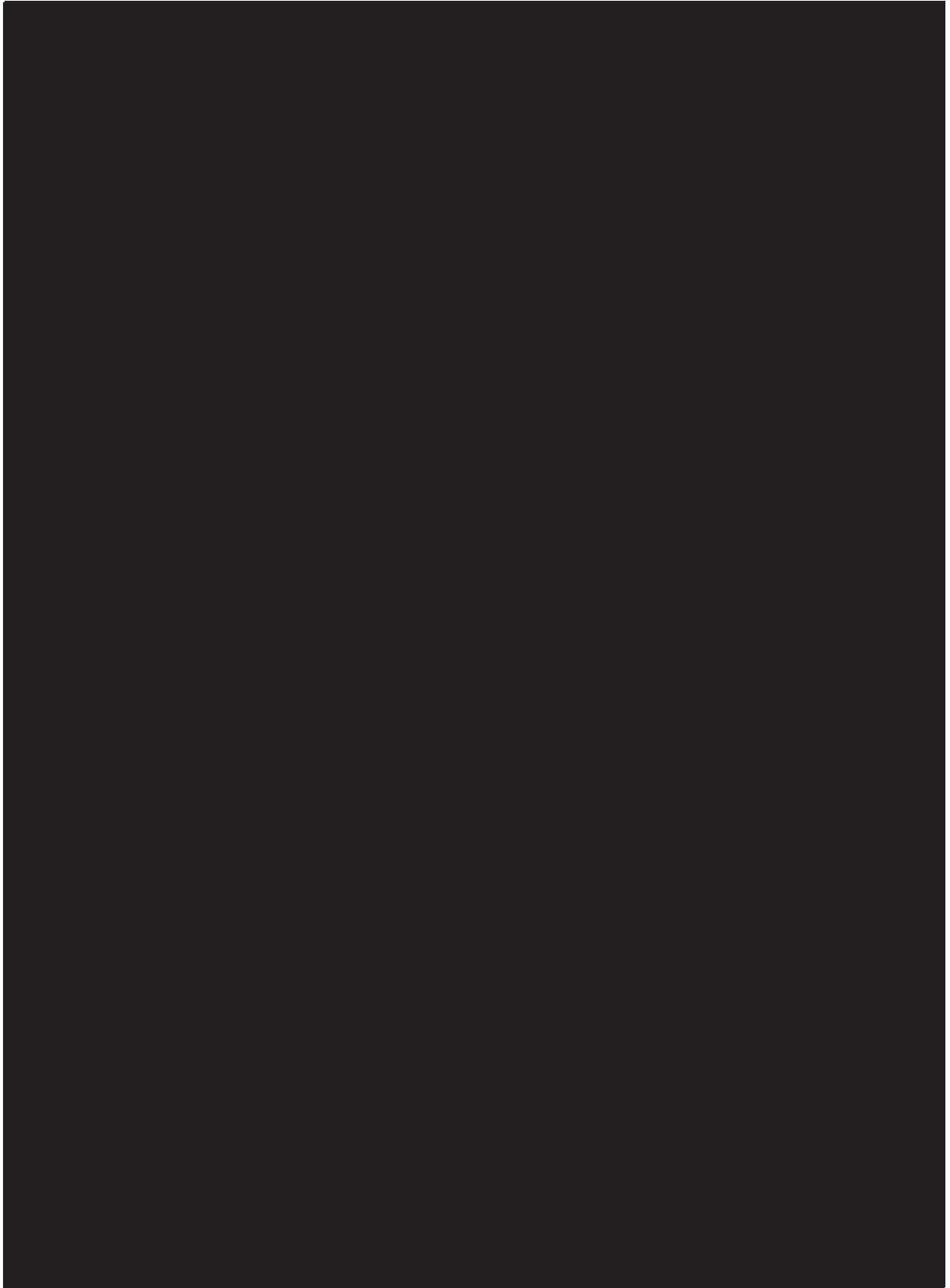
ATTACHMENT - Line 112

FIVE YEAR SERVICE QUALITY IMPROVEMENT PLAN

ATTACHMENT REDACTED IN ITS ENTIRETY

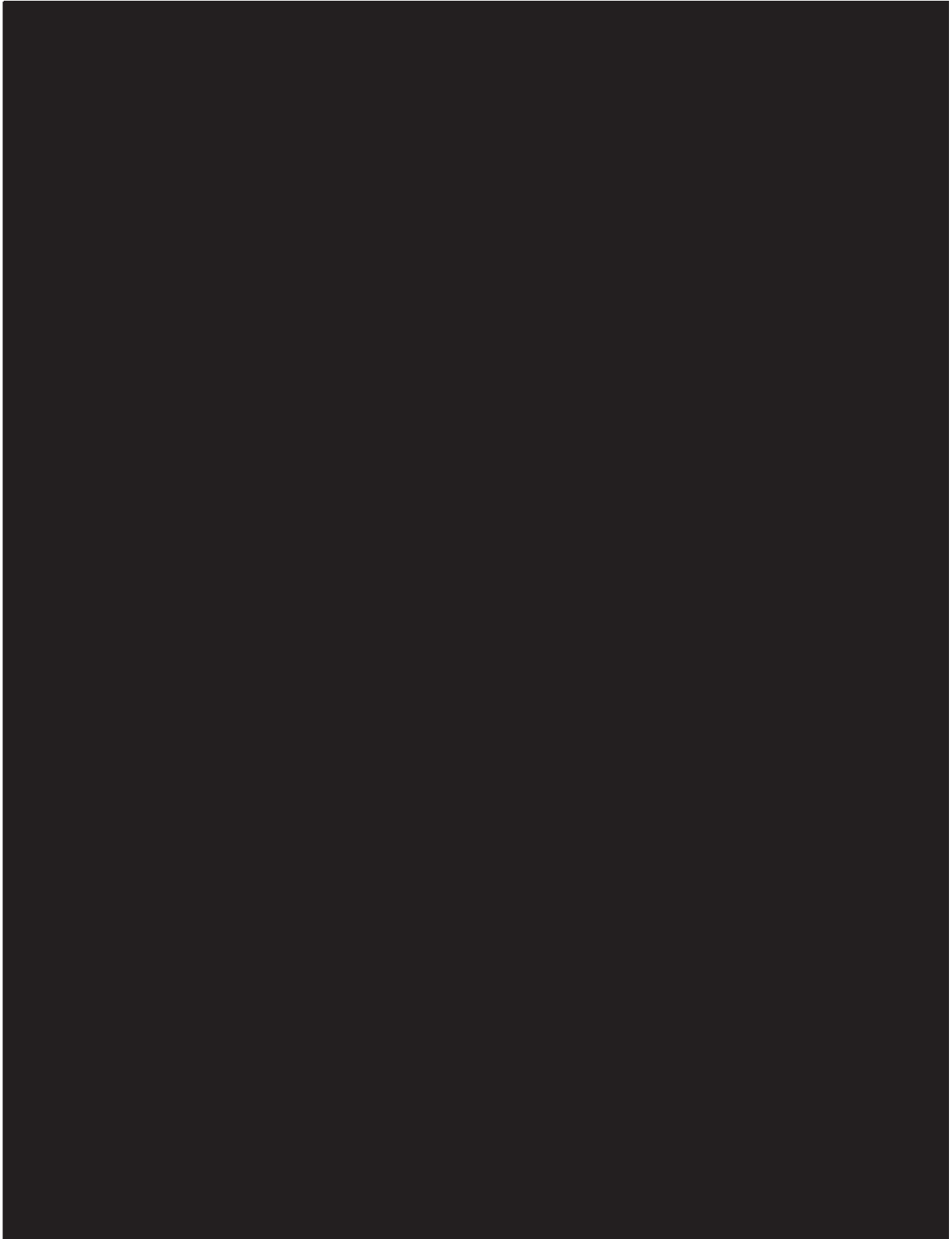
Mountain View Telephone Company
481 Line 112 – Five Year Service Quality Improvement Plan
Study Area: 401712

**REDACTED – FOR
PUBLIC INSPECTION**



Mountain View Telephone Company
481 Line 112 – Five Year Service Quality Improvement Plan
Study Area: 401712

**REDACTED – FOR
PUBLIC INSPECTION**



Mountain View Telephone Company
481 Line 112 – Five Year Service Quality Improvement Plan
Study Area: 401712

**REDACTED – FOR
PUBLIC INSPECTION**



Mountain View Telephone Company
401712

PART A - PROJECT LIST FOR 2015-2019

PART A - PROJECT LIST FOR 2015-2019						
Project	Start Date	Completion	Areas	Population(1)	Total Dollars	Voice, Broadband,
						Both, etc.
						Part 32 Account

(1) Use the chart below to break out the **regulated** portion of the cost/expense on a per-year basis. Please note that the 5-Year Plan should include **regulated plant/expenses only**.

[illegible]

Mountain View Telephone Company
481 Line 510 Service Quality & Standards
Study Area: 401712

Pursuant to 47 C.F.R. § 54.313(a)(5) and or 47 C.F.R. § 54.422(b)(3), Mountain View Telephone Company is in compliance with appropriate FCC Service Quality Standards, Consumer Protection Rules, as well as standards and procedures as defined in the Arkansas Public Service Commission Telecommunication Provider Rules of Practice and Procedure.

Mountain View Telephone Company provides CPNI training to all of its new employees and in addition trains all of its existing employees on an annual basis to ensure compliance with the CPNI rules, which include new carrier authentication requirements, a requirement to notify customers of account changes, and a requirement to notify both law enforcement and customers in the event of a CPNI breach. Mountain View Telephone Company trains staff on an annual basis regarding Red Flag issues to help prevent identify theft. All company employees are required to sign and acknowledge that they have completed CPNI and Red Flag training and understand obligations to adherence of applicable rules. Mountain View Telephone Company also conducts subscriber CPNI outreach by periodically placing CPNI explanation messages into subscriber's bills and also has signage in its business office regarding CPNI rules and regulations.

Mountain View Telephone Company complies with consumer protection obligations for broadband services under federal law. These obligations include, but are not limited to, the following: network management practices, performance, and commercial terms of broadband internet access services; as a means of providing sufficient information for consumers to make informed choices regarding use of such services, and for content, application, service and device providers to develop, market, and maintain internet offerings as specified in F.C.C. 47 C.F.R. Part 8 §8.3.

Mountain View Telephone Company
481 Line 610 Emergency Situations
Study Area 401712

Mountain View Telephone Company has the ability to reroute traffic during a facility cut. Mountain View Telephone Company consists of eight exchange territories. All of the exchanges (870269, 870363, 870585, 870591, 870746, 870652, 870757 and 870948) are switched from a single location in Mountain View, AR. Each of these exchanges, excluding the Mountain View central office, are equipped with Aztek ESA equipment for emergency local switching. The access equipment served from the Mountain View switch is connected to the main central office by a SONET ring with diverse fiber routes. Mountain View Long Distance Service is transported on SIP trunks via the internet. If for some reason the Internet is not available, the telephone switch will automatically reroute Mountain View Long Distance on AT&T TDM trunks.

Mountain View Telephone Company has the ability to handle traffic spikes in an emergency situation via 911 trunks to the AT&T tandem in Jonesboro, AR.

Mountain View Telephone Company has permanent back-up power to our central offices and the majority of the remotes. Some remotes use portable generators. Mountain View has generators that stand at the ready for use in the case of power outages and emergencies. The generators are deployed in the following manner:

Portable Onan Genset with a 250 lb. LP gas fuel tank. This unit can be deployed to any location to provide power in an emergency. The fuel tank can be fueled at any location that can fill a LP tank or fuel can be delivered by any LP vendor.

Mobil Lab trailers are used when splicing fiber. Each trailer is equipped with generators not only for trailer power but can be plugged in an AC power outlet or can provide AC power to other equipment, this is called ship to shore power. Each trailer is equipped with a built in gasoline fuel tank that will support the trailer for nearly 12 hours of run time.

Central offices that are equipped with built in stand by generators with automatic transfer switches. These units are fueled by Natural Gas supplied by Source Gas of Arkansas 800-252-9090. These generators have a continuous run time of several days as long as the natural gas supply is not damaged. These generators are tested weekly and routine maintenance is performed monthly to insure that these pieces of equipment will perform in the event of an outage.

Mountain View Telephone Company
481 Line 610 Emergency Situations
Study Area 401712

Portable Generators deployed in Portable Power Trailers that are equipped with portable gas generators that can be deployed at any smaller location that requires power. Each trailer contains multiple generators ranging from 1000 to 5000 watts each as well as fuel, oil and electrical supplies to make any connection necessary to provide emergency power. The trailers are also equipped with Fire suppression equipment and first aid gear along with lights for working at night. These generators are deployed during an outage and have a run time ranging from 8 to 10 hours. During the deployment, a Mountain View Telephone Company employee is assigned to perform checks and refueling until the power outage is over or a different employee is assigned to the task.

Permanently mounted generators at remote office locations are deployed. These generators are supplied by either Natural gas or LP gas. Natural gas is supplied to by Source Gas of Arkansas 800-252-9090. LP gas is supplied by Stone County Propane 870-269-3616. These generators have various continuous run times, with a minimum 24 hour run time. Each generator is set up with an automatic start/stop/transfer switch. The generators are set up to automatically exercise once per week and an employee checks and performs maintenance on each generator once per month on a normal schedule.

The Mountain View Central office has wet cell battery power. Each of these offices have enough power to run on battery power alone for approximately 4 to 8 hours depending on the load at the time of the outage. Each of office is equipped with automatic start/stop/transfer switches to switch over to generator power within minutes of a power outage.

All remote offices and remote cabinets deployed in the system have battery backup. Each office is set up and tested to carry the load in the event of a power outage for a minimum of 8 hours. Many of the remotes will continue to run after the loss of power for 8 to 10 hours depending on the load at the time of the outage. All offices and remotes are equipped to notify a technician in the case of a power outage. The batteries at all locations are checked monthly for corrosion, swelling and loose connections. Wet cell batteries are checked for specific gravity and individual cell voltage annually or as needed.

Mountain View Telephone Company
481 Line 1000 Voice Services Comparability Report
Study Area 401712

Mountain View Telephone Company
Voice Services Comparability Report

Pursuant to 47 C.F.R. § 54.313 (a) (10) Mountain View Telephone Company (the Company) is in compliance with the requirement that voice services is no more than two standard deviations above the national average urban rate for voice service of \$46.96 as specified in Public Notice DA 14-384 issued on March 20, 2014.

This applies to all of the Company's exchanges (870-269, 870-585, 870-652, 870-757, 870-363, 870-591, 870-746, 870-948.) The Company's current total local end-user rate is \$13.50. When the Arkansas High Cost Fund (4.2%), the Federal SLC (\$6.50), ARC Charge (\$1.00), and Arkansas TeleRelay Service (\$.04) are added the rate totals \$21.61. Therefore Mountain View Telephone Company's pricing is not above the standard deviation as specified in the USF/ICC Transformation Order.¹

¹ USF/ICC Transformation Order, 26 FCC Rcd at 17694, Para. 84 (footnote included) "The standard deviation is a measure of dispersion. The sample standard deviation is the square root of the sample variance. The sample variance is calculated as the sum of the squared deviations of the individual observations in the sample of data from the sample average divided by the total number of observations in the sample minus one. In a normal distribution, about 68 percent of the observations lie within one standard deviation above and below the average and about 95 percent of the observations lie within two standard deviations above and below the average."

3rd Revised Sheet No. 13a

Replacing: 2nd Revised Sheet No. 13a

Mountain View Telephone Company, Inc.
Name of Company

Kind of Service: Telecommunications Class of Service: Res/Bus

Part III. Rate Schedule No.: 1

Title: LOCAL SERVICE

ARK. PUBLIC SERV. COMM.

SECRETARY OF COMM.

2012 JUN -1 A 8:01

RECEIVED
PSC File Mark Only

1.3. LIFELINE ASSISTANCE PROGRAM

1.3.1. General

(CT)

1.3.1.1. The Lifeline Assistance Program provides for a federal credit equal to 100% of the Interstate Subscriber Line Charge (\$6.50) and a \$2.75 local service reduction.

1.3.1.2. The discounts apply to monthly recurring rates for qualifying residential customers.

1.3.1.3. Discounts are applied to rates and charges for residential telephone service.

1.3.2. Regulations

1.3.2.1. Regulations specified in Part III, Rate Schedule No. 3, Page 15 of this tariff or rate schedule apply to Lifeline Service.

1.3.2.2. Lifeline Service is available only with residence service, excluding foreign exchange service.

1.3.2.3. Lifeline Service is limited to one line per household.

1.3.2.4. The named subscriber to the local telecommunications service, his or her dependent, or someone in his or her household must participate in one of the listed assistance programs to qualify for Lifeline Service. The federal and state credits are applied to the Local Service bills for qualified residential recipients of Supplemental Security Income (SSI), Food Stamps, Aid to Families with Dependent Children recipients, Medicaid, federal public housing assistance or Section 8, Low Income Home Energy Assistance Program (LIHEAP), recipients of Temporary Assistance to Needy Families, participants in the National School Lunch free lunch program, or families whose household income falls below 135% of the Federal Poverty Guideline.

(CT)

2nd Revised Sheet No. 13b

Replacing: 1st Revised Sheet No. 13b

Mountain View Telephone Company, Inc.
Name of Company

Kind of Service: Telecommunications Class of Service: Res/Bus

Part III. Rate Schedule No.: 1

Title: LOCAL SERVICE

ARK. PUBLIC SERV. COMM

SECRETARY OF COMM.

2012 JUN -7 A 8:07

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1.3. LIFELINE ASSISTANCE PROGRAM (continued)

(CT)

1.3.2.5. The Customer will certify under penalty of perjury that the information supplied at the time of application for Lifeline service is accurate. The Company will obtain sufficient documentation from the customer to verify that the customer qualifies for Lifeline and an officer of the Company will certify that the Company has procedures to review the application for Lifeline Service in accordance with 47 U.S.C. Part 54.

1.3.2.6. The Company will process all applications and apply the appropriate credit on the customer's monthly bill.

1.3.2.7. Customers of Lifeline Service must notify the Company of any changes which would affect qualification. Verification of eligibility will take place initially and at a minimum annually each year of service thereafter. When the customer is no longer eligible for Lifeline Service, the discount will be discontinued and regular rates and charges will apply.

1.3.3. Rates and Charges

1.3.3.1. Monthly Credit (maximum of one line per qualified customer)

1.3.3.2. A discount equal to 100 percent of the Interstate Subscriber Line Charge is applicable to qualified residential customers (\$6.50).

1.3.3.3. A reduction of \$2.75 of the Local Service Rate.

(CT)

(RT)

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(RT)



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ANNE SCHUHKNECHT : MOUNTAIN VIEW TELEPHONE COMPANY [AR0551] : OP-REPORT-TELECOM : DECEMBER 2013

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[Certification](#)

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[Part I](#)

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Operating Report for Telecommunications Borrowers

Your response is required by 7 U.S.C. 901 et seq. and subject to federal laws and regulations regarding confidential information, will be treated as confidential.

This report has been submitted.

Prepared with Audited Data: ☒ Yes ☐ No

Date Submitted: 08/23/2014 08:10 PM

BORROWER POINT OF CONTACT INFORMATION:

Contact Name: Anne Schuhknecht
Phone Number: 870-425-3100
Email Address: anne.schuhknecht@yelcot.com

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Certification

Your response is required by 7 U.S.C. 901 et seq. and subject to federal laws and regulations regarding confidential information, will be treated as confidential.

According to the Paperwork Reduction Act of 1995, an agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0572-0031. The time required to complete this information collection is estimated to average 4 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information.

We hereby certify that the entries in this report are in accordance with the accounts and other records of the system and reflect the status of the system to the best of our knowledge and belief.

ALL INSURANCE REQUIRED BY 7 CFR PART 1788, CHAPTER XVII, RUS, WAS IN FORCE DURING THE REPORTING PERIOD AND RENEWALS HAVE BEEN OBTAINED FOR ALL POLICIES.

DURING THE PERIOD COVERED BY THIS REPORT PURSUANT TO PART 1788 OF 7CFR CHAPTER XVII
(check one of the following)

☒ All of the obligations under the RUS loan documents have been fulfilled in all material respects.

☐ There has been a default in the fulfillment of the obligations under the RUS loan documents. Said default(s) is/are specifically described in the Telecom Operating Report.

Certifier Name:

Clint Czeschin

Certifier Title:

Vice President

Date Certified and Electronically Signed:

6/23/2014

☒ Certify

☐ Uncertify

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USDA-RUS

This data will be used by RUS to review your and, subject to federal laws and regulations BORROWER NAME

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**OPERATING REPORT FOR
TELECOMMUNICATIONS BORROWERS**

Mountain View Telephone Company

(Prepared with Audited Data)

INSTRUCTIONS-Submit report to RUS within 30 days after close of the period.
detailed instructions, see RUS Bulletin 1744-2. Report in whole dollars only.

PERIOD ENDING
December, 2013

BORROWER DESIGNATION

CERTIFICATION

We hereby certify that the entries in this report are in accordance with the accounts and other records of the system and reflect the status of the system to the best of our knowledge and belief.

ALL INSURANCE REQUIRED BY 7 CFR PART 1788, CHAPTER XVII, RUS, WAS IN FORCE DURING THE REPORTING PERIOD AND RENEWALS HAVE BEEN OBTAINED FOR ALL POLICIES.

DURING THE PERIOD COVERED BY THIS REPORT PURSUANT TO PART 1788 OF 7CFR CHAPTER XVII
(Check one of the following)

☒ All of the obligations under the RUS loan documents have been fulfilled in all material respects.

☐ There has been a default in the fulfillment of the obligations under the RUS loan documents. Said default(s) is/are specifically described in the Telecom Operating Report

Clint Czeschin

6/23/2014

DATE

PART A. BALANCE SHEET

ASSETS	BALANCE PRIOR YEAR	BALANCE END OF PERIOD	LIABILITIES AND STOCKHOLDERS' EQUITY	BALANCE PRIOR YEAR	BALANCE END OF PERIOD
CURRENT ASSETS			CURRENT LIABILITIES		
Cash and Equivalents			25. Accounts Payable		
Cash-RUS Construction Fund			26. Notes Payable		
Affiliates:			27. Advance Billings and Payments		
a. Telecom, Accounts Receivable			28. Customer Deposits		
b. Other Accounts Receivable			29. Current Mat. L/T Debt		
c. Notes Receivable			30. Current Mat. L/T Debt-Rur. Dev.		
Non-Affiliates:			31. Current Mat.-Capital Leases		
a. Telecom, Accounts Receivable			32. Income Taxes Accrued		
b. Other Accounts Receivable			33. Other Taxes Accrued		
c. Notes Receivable			34. Other Current Liabilities		
Interest and Dividends Receivable			35. Total Current Liabilities (25 thru 34)		
Material-Regulated			LONG-TERM DEBT		
Material-Nonregulated			36. Funded Debt-RUS Notes		
Prepayments			37. Funded Debt-RTB Notes		
Other Current Assets			38. Funded Debt-FFB Notes		
Total Current Assets (1 Thru 9)			39. Funded Debt-Other		
NONCURRENT ASSETS			40. Funded Debt-Rural Develop. Loan		
Investment in Affiliated Companies			41. Premium (Discount) on L/T Debt		
a. Rural Development			42. Recquired Debt		
b. Nonrural Development			43. Obligations Under Capital Lease		
Other Investments			44. Adv. From Affiliated Companies		
a. Rural Development			45. Other Long-Term Debt		
b. Nonrural Development			46. Total Long-Term Debt (38 thru 45)		
Nonregulated Investments			OTHER LIAB. & DEF. CREDITS		
Other Noncurrent Assets			47. Other Long-Term Liabilities		
Deferred Charges			48. Other Deferred Credits		
Jurisdictional Differences			49. Other Jurisdictional Differences		
Total Noncurrent Assets (11 thru 16)			50. Total Other Liabilities and Deferred Credits (47 thru 49)		
PLANT, PROPERTY, AND EQUIPMENT			EQUITY		
Telecom, Plant-in-Service			51. Cap. Stock Outstand. & Subscribed		
Property Held for Future Use			52. Additional Paid-in-Capital		
Plant Under Construction			53. Treasury Stock		
Plant Adj., Nonop. Plant & Goodwill			54. Membership and Cap. Certificates		
Less Accumulated Depreciation			55. Other Capital		
Net Plant (18 thru 21 less 22)			56. Patronage Capital Credits		
TOTAL ASSETS (10+17+23)			57. Retained Earnings or Margins		
			58. Total Equity (51 thru 57)		
			59. TOTAL LIABILITIES AND EQUITY (35+46+50+58)		

.32% % of Total Assets

Page 4 of 8

**OPERATING REPORT FOR
TELECOMMUNICATIONS BORROWERS**

PERIOD ENDING

December, 2013

INSTRUCTIONS- See RUS Bulletin 1744-2

PART B. STATEMENTS OF INCOME AND RETAINED EARNINGS OR MARGINS

ITEM	PRIOR YEAR	THIS YEAR
1. Local Network Services Revenues		
2. Network Access Services Revenues		
3. Long Distance Network Services Revenues		
4. Carrier Billing and Collection Revenues		
5. Miscellaneous Revenues		
6. Uncollectible Revenues		
7. Net Operating Revenues (1 thru 5 less 6)		
8. Plant Specific Operations Expense		
9. Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)		
10. Depreciation Expense		
11. Amortization Expense		
12. Customer Operations Expense		
13. Corporate Operations Expense		
14. Total Operating Expenses (8 thru 13)		
15. Operating Income or Margins (7 less 14)		
16. Other Operating Income and Expenses		
17. State and Local Taxes		
18. Federal Income Taxes		
19. Other Taxes		
20. Total Operating Taxes (17+18+19)		
21. Net Operating Income or Margins (15+16-20)		
22. Interest on Funded Debt		
23. Interest Expense - Capital Leases		
24. Other Interest Expense		
25. Allowance for Funds Used During Construction		
26. Total Fixed Charges (22+23+24-25)		
27. Nonoperating Net Income		
28. Extraordinary Items		
29. Jurisdictional Differences		
30. Nonregulated Net Income		
31. Total Net Income or Margins (21+27+28+29+30-26)		
32. Total Taxes Based on Income		
33. Retained Earnings or Margins Beginning-of-Year		
34. Miscellaneous Credits Year-to-Date		
35. Dividends Declared (Common)		
36. Dividends Declared (Preferred)		
37. Other Debits Year-to-Date		
38. Transfers to Patronage Capital		
39. Retained Earnings or Margins End-of-Period [(31+33+34) - (35+36+37+38)]		
40. Patronage Capital Beginning-of-Year		
41. Transfers to Patronage Capital		
42. Patronage Capital Credits Retired		
43. Patronage Capital End-of-Year (40+41-42)		
44. Annual Debt Service Payments		
45. Cash Ratio [(14+20-10-11) / 7]		
46. Operating Accrual Ratio [(14+20+26) / 7]		
47. TIER [(31+26) / 26]		
48. DSCR [(31+26+10+11) / 44]		

USDA-RUS	BORROWER D
OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	PERIOD ENDED December, 2013
INSTRUCTIONS - See help in the online application.	

PART I - STATEMENT OF CASH FLOWS

1. Beginning Cash (Cash and Equivalents plus RUS Construction Fund)
CASH FLOWS FROM OPERATING ACTIVITIES
2. Net Income
<i>Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities</i>
3. Add: Depreciation
4. Add: Amortization
5. Other (Explain) Non-Reg depreciation and AFUDC, Goodwill amort.
<i>Changes in Operating Assets and Liabilities</i>
6. Decrease/(Increase) in Accounts Receivable
7. Decrease/(Increase) in Materials and Inventory
8. Decrease/(Increase) in Prepayments and Deferred Charges
9. Decrease/(Increase) in Other Current Assets
10. Increase/(Decrease) in Accounts Payable
11. Increase/(Decrease) in Advance Billings & Payments
12. Increase/(Decrease) in Other Current Liabilities
13. Net Cash Provided/(Used) by Operations
CASH FLOWS FROM FINANCING ACTIVITIES
14. Decrease/(Increase) in Notes Receivable
15. Increase/(Decrease) in Notes Payable
16. Increase/(Decrease) in Customer Deposits
17. Net Increase/(Decrease) in Long Term Debt (Including Current Maturities)
18. Increase/(Decrease) in Other Liabilities & Deferred Credits
19. Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital
20. Less: Payment of Dividends
21. Less: Patronage Capital Credits Retired
22. Other (Explain)
23. Net Cash Provided/(Used) by Financing Activities
CASH FLOWS FROM INVESTING ACTIVITIES
24. Net Capital Expenditures (Property, Plant & Equipment)
25. Other Long-Term Investments
26. Other Noncurrent Assets & Jurisdictional Differences
27. Other (Explain) Additional capital expenditures
28. Net Cash Provided/(Used) by Investing Activities
29. Net Increase/(Decrease) in Cash
30. Ending Cash

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**REPORT OF INDEPENDENT AUDITORS ON INTERNAL CONTROL OVER FINANCIAL
REPORTING AND ON COMPLIANCE AND OTHER MATTERS BASED ON AN AUDIT OF
FINANCIAL STATEMENTS PERFORMED IN ACCORDANCE WITH
*GOVERNMENT AUDITING STANDARDS***

To the Board of Directors
Mountain View Telephone Company



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**REPORT OF INDEPENDENT AUDITORS ON INTERNAL CONTROL OVER FINANCIAL
REPORTING AND ON COMPLIANCE AND OTHER MATTERS BASED ON AN AUDIT OF
FINANCIAL STATEMENTS PERFORMED IN ACCORDANCE WITH
GOVERNMENT AUDITING STANDARDS (continued)**



Moss Adams LLP

Overland Park, Kansas
April 29, 2014

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**INDEPENDENT AUDITORS REPORT ON COMPLIANCE WITH ASPECTS
OF CONTRACTUAL AGREEMENTS AND REGULATORY REQUIREMENTS
FOR TELECOMMUNICATIONS BORROWERS**

To the Board of Directors
Mountain View Telephone Company



**INDEPENDENT AUDITORS REPORT ON COMPLIANCE WITH ASPECTS
OF CONTRACTUAL AGREEMENTS AND REGULATORY REQUIREMENTS
FOR TELECOMMUNICATIONS BORROWERS (continued)**



Moss Adams LLP

Overland Park, Kansas
April 29, 2014